

Support at Home - Fee Schedule

As at 1 August 2026

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Domestic services	\$72	\$83	\$108	\$126	\$180	30 min
Cleaning, laundry, meal prep and shopping assistance	\$115	\$132	\$173	\$201	\$288	Per Hour
Gardening and assistance with home maintenance and repairs	\$125	\$144	\$188	\$219	\$313	Per Hour
Personal care services	\$75	\$86	\$113	\$131	\$188	30 Min
Personal care and medication assistance	\$120	\$138	\$180	\$210	\$300	Per Hour
Clinical services - Enrolled Nurse	\$170	\$196	\$255	\$298	\$425	Per Hour
Routine nursing care, wound and medication management						
Clinical services - Registered Nurse	\$200	\$230	\$300	\$350	\$500	Per Hour
Nursing care and assessment, wound and medication management						
Allied Health services (in clinic)	\$156	n/a	n/a	n/a	n/a	30 min
Physiotherapy, occupational therapy, podiatry, counselling, exercise physiology, dietitian, speech therapy, social work	\$230	\$265	\$345	\$403	\$575	Per Hour
Allied Health services - in home	\$195	n/a	n/a	n/a	n/a	30 min
(Zone 1 - up to 15 mins travel)	\$288	n/a	n/a	n/a	n/a	Per Hour
Allied Health services - in home	\$234	n/a	n/a	n/a	n/a	30 min
(Zone 2 - up to 30 min travel)	\$345	n/a	n/a	n/a	n/a	Per Hour
Allied Health services - in home						
(Zone 3 - more than 30 mins travel)						Price on application
Therapeutic services for independent living (in clinic)	\$190	n/a	n/a	n/a	n/a	Per Hour
Remedial massage, osteopathy, acupuncture , chiropractic						

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Services provided (continued)	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Therapeutic services for independent living - in home (Zone 1 - up to 15 mins travel)	\$238	n/a	n/a	n/a	n/a	Per Hour
Therapeutic services for independent living - in home (Zone 2 - up to 30 mins travel)	\$285	n/a	n/a	n/a	n/a	Per Hour
In home day respite	\$120	\$138	\$180	\$210	\$300	Per Hour
In-home overnight respite Includes 8hrs of inactive time from 10pm to 6am, 4 hrs of active time from 6pm to 10pm and 2 hrs of active time from 6am to 8am. Additional active hrs will be charged at the applicable personal care hourly rate.	n/a	\$980	\$1260	\$1470	\$2100	Per Night
Meal delivery	Price on application					
Group social support	\$35	n/a	n/a	n/a	n/a	Per Hour
Centre based respite	\$35	n/a	n/a	n/a	n/a	Per Hour
Social support services Social and cultural, accompanied activities, assistance to maintain personal affairs and digital education	\$75	\$86	\$113	\$131	\$188	30 Min
	\$120	\$138	\$180	\$210	\$300	Per Hour

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Services provided outside of the home which includes transport		5 klm	6–10 klm	11–15 klm	16–20 klm	21–30 klm	31–40 klm
Social support and accompanied activities which include transport (week day, per hour - additional fees apply outside business hours)		\$125	\$130	\$135	\$140	\$150	\$160
Shopping assistance including transport (week day, per hour - additional fees apply outside business hours)		\$120	\$125	\$130	\$135	\$145	\$155
Transport (per trip) (Week Day 6am–6pm.		1–20 klm	21–40 klm	41–70 klm	71–100 klm	101–150 klm	151–200 klm
	Individual	\$77	\$120	\$180	\$245	\$360	\$495
	Group	\$38	\$60	\$90	\$122	\$180	\$247
Care Management - Ongoing Classifications - Support at Home Packages (1-8), Home Care Package (1-4)							10%

Transport services are available outside of business hours. Refer to additional fee schedule for more information.

Care Management Restorative Care and End-of-Life classifications	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Care Management - Non Clinical	\$150	\$173	\$225	\$263	\$375	Per Hour
Care Management - Clinical	\$200	\$230	\$300	\$350	\$500	Per Hour

Remember:

Life's better when you enjoy the company you keep. We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

Expect open and honest communication. Fees and charges will be reviewed from time to time. We'll let all existing clients know thirty days before any price increases.

Your lifestyle on your terms. We know that sometimes plans change. So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than two full business days' before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).

Life has its challenges, getting help shouldn't be one of them

Waiting for a package? Want to top up your services? We're here for you. Get in touch about our Fee-For-Service domestic assistance and personal assistance.