

Support at Home - Fee For Service

As at 1st August 2026

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Domestic services	\$53	\$61	\$80	\$93	\$133	30 min
Cleaning, laundry and meal preparation	\$85	\$98	\$128	\$149	\$213	Per hour
Personal Care services	\$53	\$61	\$80	\$93	\$133	30 min
Personal care and medication assistance	\$85	\$98	\$128	\$149	\$213	Per hour
Clinical services - Enrolled Nurse	\$115	\$132	\$173	\$201	\$288	Per hour
Routine nursing care, wound and medication management						
Clinical services - Registered Nurse	\$150	\$173	\$225	\$263	\$375	Per hour
Nursing care and assessment, wound and medication management						
Allied Health services - in clinic	\$165	\$190	\$248	\$289	\$413	Per hour
Physiotherapy, occupational therapy, podiatry						
Allied Health services - Zone 1	\$205	\$238	\$310	\$361	\$516	Per hour
Physiotherapy, occupational therapy, podiatry						
Allied Health services - Zone 2	\$250	\$285	\$372	\$434	\$620	Per hour
Physiotherapy, occupational therapy, podiatry						
In-home day respite	\$85	\$98	\$128	\$149	\$213	Per hour
In-home overnight respite						
Includes 8hrs of inactive time from 10pm to 6am, 4 hours of active time from 6pm to 10pm and 2 hours of active time from 6am to 8am. Additional active hours will be charged at the applicable personal care hourly rate.	n/a	\$700	\$910	\$1,050	\$1,470	Per hour

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Centre-based respite	\$30	n/a	n/a	n/a	n/a	Per hour
Group social support	\$30	n/a	n/a	n/a	n/a	Per hour
Social support services	\$53	\$61	\$80	\$93	\$133	30 min
Social and cultural, accompanied activities, assistance to maintain personal affairs and digital education	\$85	\$98	\$128	\$149	\$213	Per hour
Services Provided outside of the home including transport	1-5 klm	6-10 klm	11-15 klm	16-20 klm	21-30 klm	31-40 klm
Social support and accompanied activities including transport (week day, per hour; additional fees apply outside business hours)	\$90	\$95	\$100	\$105	\$115	\$125
Shopping assistance including transport (week day, per hour; additional fees apply outside business hours)	\$90	\$95	\$100	\$105	\$115	\$125
	1-20 klm	21-40 klm	41-70 klm	71-100 klm	101-150 klm	151-200 klm
Transport - local (per trip) (Weekday 6am–6pm)						
Individual	\$59	\$96	\$146	\$201	\$297	\$408
Group	\$29	\$48	\$73	\$100	\$148	\$204

Staff travel costs to visit you are free within 20km from base, with distances in excess of 20km charged at \$1.65/km.

Private Establishment Fees

Administration Fee \$300

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Care Management	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Care Management - Non Clinical	\$110	\$127	\$165	\$193	\$275	Per hour
Care Management - Clinical	\$150	\$173	\$225	\$263	\$375	Per hour

Life's better when you enjoy the company you keep.

We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

Open and honest communication with you and your family.

Fees and charges will be reviewed from time to time. We will let our existing clients know thirty days before any price increases.

Your lifestyle on your terms. We know that sometimes plans change.

So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than one full business days before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).

Life has its
challenges,
getting help
shouldn't be
one of them

Waiting for a package? Want to top up your services?
We're here for you.