Support at Home - Fee Schedule

As at 1 November 2025

Services provided	Weekday 6am-6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis	
Support services Cleaning, laundry, meal prep and shopping assistance	\$68	\$78	\$102	\$119	\$136	30 min	
	\$107	\$123	\$161	\$187	\$214	Per Hour	
Gardening and assistance with home maintenance and repairs	\$110	\$127	\$165	\$193	\$220	Per Hour	
Personal care services Personal care and medication assistance	\$70	\$81	\$105	\$123	\$140	30 Min	
	\$110	\$127	\$165	\$193	\$220	Per Hour	
Social support services Social and cultural, accompanied activities, assistance to maintain personal affairs and digital education	\$70	\$81	\$105	\$123	\$140	30 min	
	\$110	\$127	\$165	\$193	\$220	Per Hour	
Clinical services - Enrolled Nurse Routine nursing care, wound and medication management	\$160	\$184	\$240	\$280	\$320	Per Hour	
Clinical services - Registered Nurse Nursing care and assessment, wound and medication management	\$190	\$219	\$285	\$333	\$380	Per Hour	
Allied Health services - in clinic Physiotherapy, occupational therapy, podiatry, counselling, exercise physiology, dietitian, speech therapy, social work	\$150	n/a	n/a	n/α	n/a	30 Min	
	\$220	\$253	\$330	\$385	\$440	Per Hour	
Allied Health services - in home (Zone 1 - up to 15mins travel)	\$187.50	n/a	n/a	n/α	n/a	30 Min	
	\$275.00	n/α	n/α	n/α	n/a	Per Hour	
Allied Health services - in home (Zone 2 - up to 30min travel)	\$225.00	n/a	n/a	n/a	n/a	30 Min	
	\$330.00	n/a	n/a	n/a	n/a	Per Hour	
Allied Health services - in home (more than 30mins travel)	Price on application						
Meal delivery	Price on application						
Therapeutic services for independent living Art therapy, diversional therapy, osteopathy, acupuncture, chiropractic	\$180	\$207	\$270	\$315	\$360	Per Hour	
Group social support	\$55	\$63	\$83	\$96	\$110	Per Hour	





Support at Home - Fee Schedule

As at 1 November 2025

Services provided		Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Centre-based respite		\$55	\$63	\$83	\$96	\$110	Per Hour
In-home Day Respite		\$110	\$127	\$165	\$193	\$220	Per Hour
In-home overnight respite (Includes two awake evening hours, two awake morning ho during the night. Additional night hours incur an additional		N/A	\$738	\$966	\$1122	\$1284	Per Item
In-home overnight respite - Additional awake hours		n/a	\$127	\$165	\$193	\$220	Per Hour
Transport - Local (per trip) (Week Day 6am - 6pm)		1-5 klm	6-10 klm	11-15 klm	16-20 klm	21-30 klm	31-40 klm
	Individual	\$36	\$49	\$60	\$68	\$91	\$115
	Group	\$18	\$24	\$30	\$34	\$45	\$57
Transport - Regional (per trip) (Week Day 6am - 6pm)		41-60 klm	61-80 klm	81-100 klm	101-130 klm	131-160 klm	161-200 klm
	Individual	\$158	\$205	\$244	\$312	\$379	\$470
	Group	\$79	\$102	\$122	\$156	\$189	\$235
Care Management - Ongoing Classifications - Support at Home Packages(1-8), Home Care Package(1-4)						10%	

Care Management Restorative Care and End-of-Life classifications	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Care Management - Non Clinical	\$142	\$163	\$213	\$249	\$284	Per Hour
Care Management - Clinical	\$190	\$219	\$285	\$333	\$380	Per Hour

Remember:

Life's better when you enjoy the company you keep. We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

Expect open and honest communication. Fees and charges will be reviewed from time to time. We'll let all existing clients know thirty days before any price increases.

Your lifestyle on your terms. We know that sometimes plans change. So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than two full business days' before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).

Life has its challenges, getting help shouldn't be one of them

Waiting for a package? Want to top up your services? We're here for you.

A rate of \$77* p/hr applies for domestic assistance and personal assistance.

*weekday rate 6am-6pm



