

# Home Care Package — Detailed fee schedule

As at 1 January 2025

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
<b>Support services</b>	\$49	\$56	\$74	\$86	\$98	30 min
Home help, gardening, shopping & appointments	\$77	\$89	\$116	\$135	\$154	p/hr
<b>Personal care services</b>	\$49	\$56	\$74	\$86	\$98	30 min
Personal care & day respite	\$77	\$89	\$116	\$135	\$154	p/hr
<b>Clinical services</b>						
Nursing care & assessment, wound & medication management	\$135	\$155	\$203	\$236	*POA	p/hr
<b>Allied health services</b>						
Physiotherapy, occupational therapy & podiatry	\$140	*POA	*POA	*POA	*POA	p/hr
<b>Transport — individuals</b>	\$77	\$89	\$116	\$135	\$154	p/hr
Hourly rate + parking costs + \$1.30/km	\$1.30	\$1.30	\$1.30	\$1.30	\$1.30	p/km
<b>Transport — groups</b>	\$39	\$45	\$58	\$68	\$77	p/hr
Hourly rate + parking costs + \$0.65/km	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	p/km
<b>In-home overnight respite</b>						
Includes 2 awake evening hours, 2 awake morning hours and 1 hour during the night. Additional night hours incur an additional charge.	n/a	\$534	\$696	\$810	\$924	p/night
<b>In-home overnight respite</b>						
Additional awake hours	n/a	\$89	\$116	\$135	\$154	p/hr

\*POA — Price On Application

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## Travel costs (staff travel costs to visit you)

Staff travel costs to visit you are free within 20km from base, with distances in excess of 20km charged at \$1.30/km.

Care and package management	Level 1	Level 2	Level 3	Level 4	
Care management	\$63	\$112	\$245	\$378	p/fortn
Package management	\$45.50	\$77	\$168	\$248.50	p/fortn

### *Remember:*

**Life's better when you enjoy the company you keep.** We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

**Expect open and honest communication.** Fees and charges will be reviewed from time to time. We'll let all existing clients know thirty days before any price increases.

**Your lifestyle on your terms.** We know that sometimes plans change. So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than one full business day before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).

Life has its  
challenges,  
getting help  
shouldn't be  
one of them

Waiting for a package? Want to top up your services? We're here for you.

A flat rate of \$77\* p/hr applies for domestic assistance and personal assistance.

\*weekday rate 6am–6pm