

Home Care Fee for Service pricing schedule 2024–25

As at 15 January 2025

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Support services Home help, gardening, shopping & appointments	\$77	\$89	\$116	\$135	\$154	p/hr
Personal care services Personal care & day respite	\$77	\$89	\$116	\$135	\$154	p/hr
Clinical services Nursing care and assessment, wound & medication management	\$135	\$155	\$203	\$236	\$270	p/hr
Allied health services Physiotherapy, occupational therapy & podiatry	\$140	-	\$203	\$236	\$270	p/hr
Transport — individuals Hourly rate + parking costs + \$1.30/km	\$77	\$89	\$116	\$135	\$154	p/hr
	\$1.30	\$1.30	\$1.30	\$1.30	\$1.30	p/km
Transport — groups Hourly rate + parking costs + \$0.65/km	\$39	\$45	\$58	\$68	\$77	p/hr
	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	p/km
In-home overnight respite Includes 2 awake evening hours, 2 awake morning hours and 1 hour of disturbance during the night. Additional disturbance hours would incur an additional charge.	n/a	\$534	\$696	\$810	\$924	p/night
In-home overnight respite Additional awake hours	n/a	\$89	\$116	\$135	\$154	p/hr
Additional coordination	\$102					p/hr

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Travel costs (staff travel costs to visit you)	0–5 km	5–20 km	20 km+	
Support services	No Charge	\$0	\$0 + Negotiated hour rate charged	p/visit
Clinical and allied health services	No Charge	\$0	\$0 + Negotiated hour rate charged	p/visit
Nurse practitioner attendance Fee			\$0	p/visit
Care and package management		Fixed fee		
Establishment fee			\$300	
Environment assessment			\$100	
Care plan establishment — Standard			\$100	
Care plan establishment — Complex			\$135	

Remember:

Life's better when you enjoy the company you keep. We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

Expect open and honest communication. Fees and charges will be reviewed from time to time. We'll let all existing clients know 30 days before any price increases.

Your lifestyle on your terms. We know that sometimes plans change. So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than one full business day before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).