

Home Care Package — Detailed fee schedule

As at 1 January 2025

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Services provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Support services	\$49	\$56	\$74	\$86	\$98	30 min
Home help, gardening*, shopping & appointments	\$77	\$89	\$116	\$135	\$154	p/hr
Personal care services	\$49	\$56	\$74	\$86	\$98	30 min
Personal care & day respite	\$77	\$89	\$116	\$135	\$154	p/hr
Clinical services						
Nursing care and assessment, wound & medication management	\$135	\$155	\$203	\$236	**POA	p/hr
Allied health services						
Physiotherapy, occupational therapy & podiatry	\$140	**POA	**POA	**POA	**POA	p/hr
Transport — individuals	\$77	\$89	\$116	\$135	\$154	p/hr
Hourly rate*** + \$1.30/km	\$1.30	\$1.30	\$1.30	\$1.30	\$1.30	p/km
Transport — groups	\$39	\$45	\$58	\$68	\$77	p/hr
Hourly rate*** + \$0.65/km	\$0.65	\$0.65	\$0.65	\$0.65	\$0.65	p/km
In-home overnight respite						
Includes 2 awake evening hours, 2 awake morning hours and 1 hour during the night. Additional night hours incur an additional charge.	n/a	\$534	\$696	\$810	\$924	p/night
In-home overnight respite						
Additional awake hours	n/a	\$89	\$116	\$135	\$154	p/hr

* Hourly rate applies for Lutheran Services gardener. If contractor is sought, pricing will be discussed and price on application will apply.

** POA—Price On Application.

*** Parking costs are not covered by the Home Care Package.

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Travel costs (staff travel costs to visit you)					
Staff travel costs to visit you are free within 20km from base, with distances in excess of 20km charged at \$1.30/km.					
Care and package management	Level 1	Level 2	Level 3	Level 4	
Care management	\$63	\$112	\$245	\$378	p/fortn
Package management	\$45.50	\$77	\$168	\$248.50	p/fortn

Remember:

Life's better when you enjoy the company you keep. We'll stay for at least 30 minutes, with visits charged in additional 15-minute increments after that.

Open and honest communication with you and your family. Fees and charges will be reviewed from time to time. We will let our existing clients know thirty days before any price increases.

Your lifestyle on your terms. We know that sometimes plans change. So that we can roster our staff in advance, please let us know as soon as you can if you need to cancel a service. If it's less than one full business day before the scheduled service, the normal fee will still apply (but not if you're admitted to hospital).

Life has its challenges, getting help shouldn't be one of them

Waiting for a package? Want to top up your services? We're here for you.

A flat rate of \$77⁺ p/hr applies for domestic assistance and personal assistance.

⁺weekday rate 6am–6pm