

Home Care fee schedule 2023–24

Services Provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis
Support services Home help, gardening, shopping & appointments	\$64	\$74	\$96	\$112	\$128	Per hour
Personal Care services Personal care & day respite	\$68	\$78	\$100	\$116	\$132	Per hour
Clinical services Nursing Care and Assessment, Wound & Medication Management	\$110	\$126	\$164	\$192	\$219	Per hour
Allied Health services Physiotherapy, Occupational Therapy & Podiatry	\$117	\$135	\$177	\$206	\$235	Per hour
Transport—Individuals Hourly Rate + parking costs + \$1.20/km	Hourly rate + \$1.20/km + parking costs					
	\$64	\$74	\$96	\$112	\$128	Per hour
In-home overnight respite Includes 2 awake evening hours; 2 awake morning hrs; & 1 hr of disturbance during the night. Additional night disturbances would incur an additional charge.	n/a	\$419	\$471	\$506	\$570	Per night
In-home overnight respite Additional awake hours	n/a	\$74	\$96	\$112	\$128	Per hour

**Fee for
service**

Waiting for a package? Want to top up your services? A flat rate of \$68* p/hr for domestic assistance, personal assistance and gardening.

*weekday rate 6am–6pm

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Continued

Travel Costs (staff travel costs to visit you)	0–5km	5–20km	20km+		
Support services	No charge	\$10	\$10 / per visit + \$1.20 per km		Per visit
Clinical & Allied Health services	No charge	\$15	\$15 / per visit + \$1.20 per km		Per visit
Nurse Practitioner Attendance Fee	\$52				Per visit
Care and Package Management	Level 1	Level 2	Level 3	Level 4	
Package management	\$39	\$63	\$117	\$149	Per fortnight
Care management	\$63	\$102	\$219	\$329	Per fortnight
Fee when receiving goods or services from another provider	No charge				
Setup fee	No charge				
Exit fee	No charge				

Prices valid from 1 August 2023

Please note below: Visits will be charged in 30-minute increments with a minimum charge of 30 minutes.

Fees and Charges will be reviewed from time to time.

Cancellations So that we can roster our staff in advance, we must receive notice of all cancellations at least one full business day before the scheduled service, otherwise a cancellation fee equivalent to one hour of service will apply. In the case of you being admitted to hospital, the cancellation fee will not be applied.

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