Home Care fee schedule 2023-24

Services Provided	Weekday 6am–6pm	Weekday after hours	Saturday	Sunday	Public holidays	Rate basis		
Support services Home help, gardening, shopping & appointments	\$64	\$74	\$96	\$112	\$128	Per hour		
Personal Care services Personal care & day respite	\$68	\$78	\$100	\$116	\$132	Per hour		
Clinical services Nursing Care and Assessment, Wound & Medication Management	\$110	\$126	\$164	\$192	\$219	Per hour		
Allied Health services Physiotherapy, Occupational Therapy & Podiatry	\$117	\$135	\$177	\$206	\$235	Per hour		
Transport—Individuals Hourly Rate + parking costs + \$1.20/km	Hourly rate + \$1.20/km + parking costs							
	\$64	\$74	\$96	\$112	\$128	Per hour		
In-home overnight respite Includes 2 awake evening hours; 2 awake morning hrs; & 1 hr of disturbance during the night. Additional night disturbances would incur an additional charge.	n/a	\$419	\$471	\$506	\$570	Per night		
In-home overnight respite Additional awake hours	n/a	\$74	\$96	\$112	\$128	Per hour		

Fee for service

Waiting for a package? Want to top up your services? A flat rate of \$68* p/hr for domestic assistance, personal assistance and gardening.

*weekday rate 6am-6pm





Home Care fee schedule 2023-24

Continued

Travel Costs (staff travel costs to visit you)	0–5km	5–20km		20km+			
Support services	No charge	\$10	\$10 / per visit + \$1.20 per km			Per visit	
Clinical & Allied Health services	No charge	\$15	\$15 / p	Per visit			
Nurse Practitioner Attendance Fee			Per visit				
Care and Package Management		Level 1	Level 2	Level 3	Level 4		
Package management		\$39	\$63	\$117	\$149	Per fortnight	
Care management		\$63	\$102	\$219	\$329	Per fortnight	
Fee when receiving goods or services from another provider		No charge					
Setup fee							
Exit fee				No charge			

Prices valid from 1 August 2023

Please note below: Visits will be charged in 30-minute increments with a minimum charge of 30 minutes.

Fees and Charges will be reviewed from time to time.

Cancellations So that we can roster our staff in advance, we must receive notice of all cancellations at least one full business day before the scheduled service, otherwise a cancellation fee equivalent to one hour of service will apply. In the case of you being admitted to hospital, the cancellation fee will not be applied.

Fee for service

Waiting for a package? Want to top up your services? A flat rate of \$68* p/hr for domestic assistance, personal assistance and gardening.

*weekday rate 6am-6pm



