



Choosing home care that's right for you.

Every home care provider is different, so it's important to find the right one for you. With so many options, how do you choose? This quick guide can help you select the best provider to support your needs, lifestyle and budget.

How to compare home care providers—the freedom to choose.

The right home carer can help you stay connected at home, enjoying the lifestyle you love. When considering your options, here are some questions to ask.

Home Care Checklist	Lutheran Services	Other Provider:	Other Provider:
1. Will I have the same dedicated carer?	✓		
2. Is my carer chosen to suit my needs?	✓		
3. Will my carer visit at the same time?	✓		
4. Can I call my carer directly?	✓		
5. Can I call my area coordinator directly?	✓		
6. Can I choose exactly what I need done?	✓		
7. Are you a local organisation with local staff?	✓		
8. Has my carer been working with you for long?	✓		
9. Can you help me access government funding?	✓		
10. If I need support right now, can you help?	✓		
11. Will you cover the set up fees?	✓		
12. Will you pay my exit fees if I move from another provider?	✓		
13. If I need extra help, do you offer a fee-for-service option?	✓		
14. Can someone come to my home to talk through options?	✓		
15. Will I get a personalised care plan?	✓		

Discover the Lutheran Services difference.
Call **1800 960 433** to speak to our friendly team today.
w. lutheranservices.org.au/home-care

