











Each day is designed by you, supported by us. Your home, your life, your way. Make every day easier with tailored services from the Orana Home Care team. Choose as little or much support as you need. Get help around the house. Share the load preparing meals. Or get a hand with your weekly shop.

You will see the same familiar face at a time that suits you. We are here to make



your health and wellbeing a priority—whether it's transport to appointments or arranging an allied health professional to visit.

With no set up or exit fees, our services can be designed by you to get the most out of your home care funding.



"It's good to have the same person each week. She's a good pal!"

Juelle, Home Care client





## Stay connected at home.

Help with laundry, cleaning or gardening

Nursing, allied health and other therapies

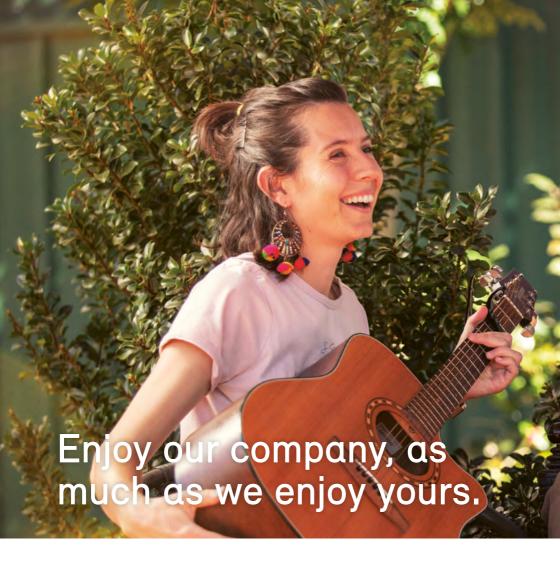
A trip to the shops or help with the groceries

Transport to community and social activities

Attending medical appointments

Support with showering, dressing and mobility

Purchasing equipment or home alterations to support independent living



Your home care person offers the very best in skills and experience. The right person to bring laughter and peace to your day.

Keep enjoying the lifestyle you love in your own home, with support from a helper chosen just for you.

With Orana Home Care, you'll see the same support person every time. Experience a relationship based on respect and trust.



We're reliable and turn up on time, at an agreed time that works for you.

You can count on us to be there, provide the support you need or get you to those important appointments.

This is more than help at home. It's companionship you can rely on. "My mother-inlaw is very happy with the service and enjoys seeing the same people"

Cheryl, relative of Home Care client



Flexible care and assistance that helps your funding go further. With Orana Home Care, there are no establishment or exit fees.

There are several home care options available. Our friendly team is here to help you find the best program to suit your needs, lifestyle and budget.

You may be able to access government funding through a Home Care Package or the Commonwealth Home Support Programme (CHSP).



If you aren't eligible for a package or cannot wait for funding, we can provide care and support as a fee-for-service arrangement. This option can also be used to 'top up' your package if you need some extra help.

If you already receive home care with another provider, we can help make the transition easy.

"My wife is taking a much-needed holiday with friends, so I'm baching for the first time in my life! I'm getting some help at home and with transport to do the banking and shopping."

Tom, Home Care client



# We'd love to keep you connected at home

Call Orana Home Care on 07 4162 6555

Our experienced, friendly team can guide you through funding options. This includes the Commonwealth Home Support Programme (CHSP), a Home Care Package or fee-for-service care.

#### Government funded

We can contact My Aged Care for you as a referrer to get the ball rolling on your assessment for either a Home Care Package or Commonwealth Home Support Programme (CHSP). We're there to guide you through this process.

#### Fee-for-service

If you're not eligible for a package, require a 'top up' on your services, or cannot wait for funding—we can provide care and support on a fee-for-service arrangement.

## Start your personal independence plan

We will work with you to create a personalised care plan. Your support person is selected to provide the services you need, in a way that suits you. We're ready to help today, so you can keep enjoying the lifestyle you love.



#### THANK YOU

Lutheran Services would like to acknowledge and thank our people and communities for their contribution to this brochure. The organisation is privileged to photograph real people who live, work and support our communities and to capture and share their experiences.



Orana Home Care is part of the Orana supported living communities, operated by Lutheran Services and serving the South Burnett region for more than 50 years.

Experienced enough to deliver. Small enough to care.

Lutheran Services is a not-for-profit organisation that encourages those we serve to pursue the life they hope for and the communities we are part of to thrive.

More than 1,700 Queenslanders enjoy their retirement in a Lutheran Services community or access our home care and aged care services.



## Explore the Lutheran Services difference.

We invite you to continue exploring home care with us and how our friendly team can help with your next steps.

### Orana Home Care

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