

Our Five Year Strategy

We exist to serve

2020–25

Our services

Encourage meaning, purpose and connectedness

- Embody and celebrate our Lutheran identity in all that we do
- Deliver services that enable people to live life to the full
 - Serve individuals, their families and communities

Our people

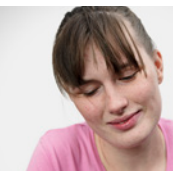
Are the heart and soul of our organisation

- Inspire, support and retain the best people, including volunteers
- Encourage individual potential through training, development and opportunity
- Grow an organisational culture that celebrates our vision, purpose and values

Our organisational capability

Enables us to serve well

- Strengthen partnerships with business, the community and Lutheran Church
 - Pursue continual innovation and improvement in how we do things
 - Create a high performing organisation benchmarked against the Australian Business Excellence Framework



Our identity

As part of the Lutheran Church of Australia Queensland District we seek to draw from, express and add to the life and mission of the church. We serve because God in Christ brings Christian faith into everyday life.

Our vision

The services, care and accommodation that we provide encourage the people we serve to pursue the life they hope for and the communities we are part of to thrive with the vibrancy of life.

What we do

We provide quality and contemporary support and accommodation for older people, young people and their families, people living with a disability or mental illness and families experiencing domestic violence and hardship.

Our values

Empowerment

We seek to empower those we serve to live the life they choose.

Integrity

We act with honesty and accountability in all interactions.

Grace

We act with grace to bring hope and joy to those we serve.

Innovation

We work together to continuously improve our services.