

As a Residential Aged Care Provider, Lutheran Services receives funding from the Government to cover the base level of accommodation, meals and care to our residents who require aged care services. This funding is greatly appreciated and essential to the delivery of our services, but there are some things that it does not cover.

At Lutheran Services, our residents are like family to us and we want to provide you with all the little extras that make a big difference to your every day.

# Additional Services at Wahroonga

Our *Make My Day* Additional Services package at Wahroonga provides you with added benefits and choice.

For an extra daily fee, you receive full access to the extensive range of Additional Services.

The cost of Additional Services may vary depending on your circumstances. Please speak to your Administration Officer for more information.





# Entertainment & Technology

- In-room TV
- Wi-Fi access

- Subscription music (Silver Memories)
- Family video conferencing



#### Personal Equipment & Services

- Personal postage service
- Printed clothing labels
- O Dedicated personal mobility aids
- Testing and tagging of electrical items
- O Dedicated personal princess chair
- Personal online shopping service
- Credit card payment facilities



## Wellbeing & Social Activities

- Weekly bus trips
- Christmas event
- Father's Day event
- Mother's Day event

- Personal birthday cake
- Private function room
- Special occasion commemoration
- Monthly high tea



#### Dining & Drinks

- Beer, wine and soft drinks with meals
- Choice of dining areas
- Chef prepared meals
- Meals cooked fresh onsite
- Servery meal selection

- Hot breakfast option
- Choice of two hot meals at lunch
- Monthly premium BBQ
- Weekly happy hour



### Room Extras Total

- Pillow menu
- New pillows
- Filtered water jug

Package daily fee\* \$19.95

Package daily value

\$61.00

See Resident Contract for more information

<sup>\*</sup> Standard Rate. Respite residents and residents assessed as Fully Government Supported by the Department of Human Services or DVA will be charged a maximum rate of \$8.95 per day (indexed anually). GST inclusive.





